

Transform your Healthcare facility

to deliver predictable, safe and highest quality Patient care.

NABH ENTRY LEVEL ACCREDITATION SUPPORT

CHAI with the support of I Bhar would enable its members to prepare themselves for a NABH entry level accreditation using a unique approach aimed at transforming Healthcare facilities to delivering efficient, safe and predictable care while remaining viable.

The Hospitals would be provided with :

- Inputs on what needs to be done to make their facilities compliant
- Tools to implement processes
- Standard Policies and Operating procedures
- Methods of Review
- Problem identification and Problem solving techniques and methodology
- Performance monitoring tools
- Inputs on Training areas, Topics, Sub topics
- Performance measurement tools
- Inputs on Reducing Infection and Improvement of Safety
- Support to file NABH application on becoming compliant with CHAI support.



The initiative will take participant Hospitals through a structured process driven 60 day guided program. Participant Hospitals would work in a cluster. Each cluster would comprise of 25 participant hospitals.

TRAIN

Participants would be trained in a Workshop where they would be trained on theory as well as tools that they should implement including Registers, Process maps, SOPs, Forms etc. They would be trained on 'How to bring about Change.'

3 days

IMPLEMENT

Participants would be provided with tools (Register, Forms, Data Capture, Review process & Audit tools) which they would implement in their respective Hospitals. Designated Mentors & Anchors would provide telephonic and web based guidance to individuals requiring support.

30 days

SHARE & LEARN

At the end of an agreed time frame, participants would re-group to learn how others have implemented processes, learn how to overcome issues/hurdles and get guidance on improvement.

2 days

SUSTAIN

Participant Hospitals would complete implementation and sustain implemented changes. Create an environment of continuous improvement.

Ongoing

PERSONNEL TO BE TRAINED


Nursing & Hospital Administration They would be required to implement the processes and report. They should have authority to implement process changes, gather personnel for training, get approvals for implementing infrastructure changes.


ASSESSMENTS


CHAI / IBHAR would conduct an on-site assessment of the facility and processes post the 45 days of process initiation. This Assessment would be in addition to the self-assessment tools that would be provided to participants. The participant organizations would accommodate assessing personnel.

SUPPORT DURING THE ONE MONTH PROCESS

Participant Hospitals would be provided with various modes of support to ensure that they are able to implement improvement effortlessly.

PHONE  A 10 hour support line over 6 working days (other than Sundays) would be provided for any queries, information or advice. Each phone query would be supported with a detailed email response.

EMAIL  A detailed response to any email query or advice would be provided within 48 hours

BLOG  A comprehensive blog with eminent professionals anchoring each subject would be made available for all participant hospitals to access.

LOCATIONS AND DATES

CITY	FIRST WORKSHOP	SECOND WORKSHOP
Hyderabad	Mar 2-4	Apr 9-10

WHAT WOULD PARTICIPANT HOSPITALS ACHIEVE? :

- Transform their Hospitals to implement processes on-par with any corporate hospital
- Implement infrastructure changes in alignment with NABH requirements
- Monitor, Manage and Review operational, quality and financial performance
- Prepare their facilities for a 100% compliance to NABH Entry standards
- Know specific improvement that require to be made to achieve full accreditation
- Transform employees to have complete knowledge and understanding of processes and skills required to deliver safe and predictable care.
- Implement processes that Improve accountability of personnel within the organization
- File NABH application within 60 days with consulting and material support from CHAI/IBHAR

INVESTMENTS :

The Investments are based on the size of the participant Hospital. The fee would be paid in advance and would cover – Resource material, Consulting, Workshops, Access to the best consultants, Consulting over (email, phone), Access to Blogs, Initial assessment post 45 days of implementation, Forms, Registers, SOPs, Policies, Access to progress and implementation over a web based application till accreditation.

	25-50 Bed	50-100 Bed	100-300 Beds	> 300 Bed
Accommodation + Food (2pax)				
Initial workshop (3 days)	4,500	4,500	4,500	4,500
Summary workshop (2 days)	3,000	3,000	3,000	3,000
Consulting	15,000	20,000	20,000	20,000
Resources	15,000	25,000	35,000	45,000
Support for 2 months	15,000	25,000	35,000	45,000
Assessment	2,500	2,500	2,500	7,500
in INR	55,000	80,000	100,000	125,000
Service Tax 12.36%	6798	9888	12360	15450
TOTAL	61798	89,888	1,12,360	140450

70% of the fee will have to be paid in advance and the remaining 30% shall be paid before the pre-assessment visit to the institution or 3 months from the date of initial training which ever is earlier.

ELIGIBILITY:

Participating hospital should fill out the survey form to assess if the hospital is eligible to start the NABH process.

FINANCIAL SUPPORT FROM CHAI:

As part of CHAI's commitment to support our Member hospitals, 25% of the total Fee will be supported by CHAI for first 40 institutions who come forward for joining in this initiative.

ABOUT IBHAR :

Ibhar is a Chennai based company specializing in improving performance of organizations and has been a pioneer in bringing out-of-the-box innovative practices and tools to improving operational efficiency of organizations. Ibhar has successfully implemented its approaches and tools in many healthcare organizations in India and abroad. Ibhar also provides its consulting and support to Airports, Insurance Companies and Manufacturing businesses. Ibhar would bring a unique approach to improving standards at the shortest time with the least pain and resistance. Ibhar bases its business and consulting based on Biblical values and is partnering with CHAI to enable Mission hospitals improve performance to stay relevant.